Install problems

Posted by susan - 26 Apr 2009 03:49

Here is the video I used to install wampp and Joomla 1.5:

http://www.veoh.com/collection/screenca ... 50A7Mnpe7z

I have uninstalled and installed both programs via the video at least 5 times. Everything says it installs successfully. Now for my problem. I type in localhost/joomla/administrator/index.php which takes me to the login page of the above. I enter my username and password (I wrote down). It doesn't recognize it. So I click on my xampp on my desktop and it opens up. I then go to myphpadmin which takes me to myphpadmin. I click on to see privileges and see the usernames I entered (but won't let me log in with on the localhost... url. I don't know what to do from this point. I have never used Joomla and don't know what to do next as I am not sure if I am at my site or not.I don't know if their is an error in the video or ??? I don't know what to do from this point on... help!!!

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Install problems

Posted by joomtorial - 26 Apr 2009 14:54

Hi Susan,

Thank you for posting your problem.

There are a few things that might be going on here. It depends a bit on which Windows version you are working, XP or Vista (so if you could let me know that?).

Your problem does sound very odd, you succeeded installing Joomla, I assume you did that through the localhost address as well.

A few things which you might try out. Although you need to find your real ip-address for that. To find your real ip-address:

For Vista, go to your start menu and where it says "Start Search" type in

"command". In the list you should now see the program Command Prompt. Click it. A black window opens. In that window type:

ipconfig

It nows generates a list of the available network adapters and the ip adresses belonging to that. Assuming you work wireless, you look at: Wireless LAN adapter Wireless Network connection. There it shows an IPv4 address. Write that down. Should be something like: 192.168.x.x (the x.x should be numbers as well!)

Now open up a browser and type: http://192.168.x.x/joomla/administrator/

Try to login now. Let me know if that made any difference.

For WIndows XP, it is all similar, except the command prompt is found in another way. Find your command prompt under Start > All Programs > Accessoires. There you should find Command Prompt in the list. Same as under Vista, open it and type:

ipconfig

After that it should show IP-Adress. Again use that ip address in your browser. Very important is to use http://ip-address
otherwise Windows will not find the page.

Let me know the outcome. We should get this running!

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Install problems

Posted by susan - 28 Apr 2009 00:06

Doing exactly what you have supplied, I get the joomla page with the name of my website. It is the login page. When I use the username and password, I still get that the username and password don't match. So I then go to my localhost/phpmyadmin/

I get the server: localhost page. I click on Privileges to see if my User(s) are still there, password protected, etc. I still cannot log in. I have created and deleted 6 now and still not able to log into my site account. I am NOT sure if going to myphpadmin is actually my actual joomla website. When I pull up the page http://xx.193.232.xxx/joomla/administrator/index.php , I know I am on my website login. When I am creating users for the myphpadmin, am I just allowing users for the server/host info or my joomla site? I am hoping this makes some sense.

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Install problems

Posted by joomtorial - 28 Apr 2009 00:58

When I am creating users for the myphpadmin, am I just allowing users for the server/host info or my joomla site? I am hoping this makes some sense.

Users for phpmyadmin ARE NOT Joomla users.

When you installed Joomla, there was a database-part to fill in. That database you (should) have created in phpmyadmin and with that a database user and dtabase user password. Since you installed Joomla properly, I think that was done (otherwise you could not have finalized the Joomla installation).

[attachment=1:3if9nkmb]Joomla! Web Installer-2.png[/attachment:3if9nkmb]

As the picture shows, you have to fill them in properly. If they are not filled in properly, clicking the "Next" button on the left top will give you an error. Again, since you installed properly, I assume installation and the database credentials were fine.

So the next step would give the screen for FTP settings. They do not influence anything for you, so I won't put a screenshot here.

After the FTP layer settings we end up with the "Main Configuration". This is very important and where you set your Site Name, but most important, where you set your admin user password!

[attachment=0:3if9nkmb]Joomla! Web Installer-1-1.png[/attachment:3if9nkmb]

Next to all the other settings on this page, the admin password is of-course also your first and only user in the Joomla site. So if we are talking Joomla user and you face a login screen on your site, this should be the one.

So for Joomla and to login it would be:

username: admin

password: what you filled in at the Main Configuration in the Joomla Install

Having said that. This should all be clear, but...

You mention that when you go to your localhost address and to your Joomla site, you face a login screen. This makes me think with all that you have tried, create and delete users in phpmyadmin, that you also may have erased the database-user that you first had for your Joomla site. So in short, Joomla lost its database! I would suggest to recreate the first ever phpmyadmin database_username and same password as your first ever Joomla installation attempt. Again, that succeeded and that information is in the config files in Joomla.

If this all does not have a good outcome. I would suggest to re-install completely (just delete all your Joomla files in the webroot:

1. create a new database with proper user and password

2. install Joomla

And remember. Joomla username (admin) and password basically have nothing to do with the phpmyadmin settings or usernames! The only thing that Joomla uses is the database set inthere.

Let me know how things work out!

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Install problems

Posted by susan - 28 Apr 2009 01:26

I want to thank you and your expertise in helping me with my problem!!!!!!! Your patience is very much appreciated and will let everyone know your efforts. When I got to my login page for the actual site (know this because of the title at the top of my page) The username needed to be ADMIN and my password worked!!!! I was trying to (I guess) use the server's username and password for my Joomla site login.

Thank you very much. I don't know if you can visualize the frustration I was having because I couldn't tell you what exactly was wrong because I didn't know what joomla looked like after installing. LOL.

The resolve to my install problem - my site's login page needed "Admin" as the user and my personal password. I will now get the joomtorial.com (s) free tutorial to create my website.

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Install problems
Posted by pnut - 28 Apr 2009 02:06

Hi Susan,

I am very happy that you finally can reach your Joomla pages.

It was quite a long text for saying, you need to login with "admin"

But persistence in Joomla is a must.

Hopefully you will decide to get the Joomla Video Tutorial. Especially since you are not 100% familiar with Joomla (yet) I am pretty sure it will be a valuable resource full of information for you.

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Install problems
Posted by susan - 28 Apr 2009 02:55

Yes, the joke was on me. Go figure. Ha ha ha. You are so right. I am going to take advantage of your free offer of the Joomla tutorials you are offering. I actually have let all my twitter friends know just how helpful your forum was just on installation. I am very excited to see just how your tutorials work on actually teaching me Joomla. Check out my twitter regarding the free offer of Joomla tutorials http://twitter.com/lukstruk

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Install problems
Posted by shockwave079 - 26 May 2011 20:40

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i was using joomla 1.6 and i faced some problems so i tried to uninstall and re install Joomla 1.6. But now i'm seeing an error stating:"Could not connect to the database. Connector returned number: Unable to connect to the Database: Could not connect to MySQL."

what should i do now???plz help!!!

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Install problems

Posted by shockwave079 - 26 May 2011 20:43

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no need any more... i figured out the problem...it was a really silly mistake!!

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